



A Monthly Insight into the Reliance World wide's World

SEPTEMBER -OCTOBER 2018

Thought of the Month...

"One Earnest Associate can do more by personal suggestion to prevent Wrong practices than Loads of Safety Posters."

STOP & CORRECT US FROM WRONG PRACTICES

In this issue >>>

Actions at Our Sites

A word From Managing Partner

ISO Certifications & CSR

eToilet : A Revolution

Mobilization: Nabors

Essential Tips

Eid & Onam Celebrations at Sites

Health & Hygiene Campaign

Anti-Smoking Campaign

How hot do you think our Biryani Is?



First Electronic Smart SHE eToilet in MENA & Turkey



on Site



Keeping ourselves ahead of the competition; building a competitive advantage that makes our style be difficult to emulate. It is continually challenging and seeking exploration into perfection.

East Meets West - Fine catering in remote location; a home away from home native style served. Onam onasadya on Kerala Banana Leaf plate.

Bed Making
A 5 star hotel's comfort at the middle of Sahara

New Food & Beverage Executive Committee onboard...



It gives us great pleasure to introduce; Reliance new family members who commenced their services for Reliance Worldwide Catering Company W.L.L. effective August 2018. With their professional background, they add extra values to the service commitment and the continual pro-active development in the field of food & life-support services management systems, training & best industry implementations.

To further shift into Food & Beverage Service excellence now and for long-term future, our primary objective on Food & Beverage for the year has been marked to be achieved By 4th Qtr. 2018

Our F& B training and F&B –R&D basket is full of proactive plans in 2018 and many years to follow.



Tapas Kumar Saha
F&B Training Manager

Creating innovative and artistic superior F& B products which enhance the Clients experience is his Primary Objective. He is passionate, well diverse training executive with worldwide balanced cuisines and food production speciality. He is a dynamic cross trainer and in love with the industry at Remote sites. He has 37 years of experience in fine tuning his Knowledge.

He brings in his extraordinary Authentic Taste through his long experiences from various catering companies including Remote Caterings and 5 star hotels. He has wide work experience from India, Middle East and African Counties. He has won numerous awards and recognition for his Quality Food



Aditya Vaidya
Senior Project Manager

His objective is to be an invaluable member of resourceful and energetic team that Contributes to the success of the organization

He carries with him 10 years of work experiences from diverse F& B industries; from Airlines, Cruise Lines to On Shore-Off Shore Remote Caterings.

He brings in his tremendous Knowledge from International Offshore and Remote sites to Reliance Worldwide to participate with in our team of Excellence in winning through Customer Satisfaction



Ratan Gomes
F&B Training Manager

Creating and advancing the art of culinary to provide an immense dining experience is Passion.

He has a devoted 35 years of experience in fine tuning his skills over & over to be a near perfectionist. He is an expert in wide range of authentic, ethnic cuisines to the Fusion cuisines.

He brings in his extraordinary Authentic Taste through his long experiences round the Globe from Various cruise lines and 5 star hotels

He has won numerous awards and recognition for his Succulent Food Preparations and Menu Compilations

His inputs and trainings at Reliance Worldwide are going to be a benchmark for O&G Catering Sector –Kuwait

Nabors 143 & 200

We make the difference!

Nabors Mobilization was an Amazing Experience



Laundry bags



Food Van

The Food is being Transported through a temperature controlled Dedicated Food Van



The KPI results that highlighted Reliance Worldwide's competency on the domain of Upstream, Midstream and Downstream Catering and Life support Services, make us proud and Reminds us on Sustaining the same high level of competency.

We are exclusively ensuring highest PPE measures confirming to the nature of KDC camps and Rig sites in a stand-alone premium standards

- Our Uniforms are Fireproofed
- Exclusive Laundry gear per Room ensuring maximum satisfaction and crew privacy

Essential Tips

When grilling flank or skirt steak, marinate it for 10 minutes after cooking instead of before. It adds amazing, full flavor in a tenth of the time. — *Clay Dunn, of The Bitten Word*



Q: Does cooking chicken with skin increase Fat & Calories ?

A: Baking, broiling, grilling, or roasting poultry with the skin intact helps preserve its natural juices. Cook with the skin—and then remove before serving if required

Training Records are now monitored through individual Employee Training Passports along with existing Online Portal

Weekly Tool Box Talks Highlighting the best Safety Practices

We just finished preparing for a rig move. We are officially ready at any moment with ground catering and life support shouldering one of our best clients. We can't wait to start setting up the new place.





“Play it Safe”: A word from Reliance World Wide Managing Partner

Play it safe - a simple message of commitment to Health and Safety; to all our employees and those associated with our daily life. This approach encourages our whole team to improve safety in the workplace. Health and Safety to us (our culture) is more than a matter of rules; it is within us from how we act and how we live. We strive to look after our own health and safety, and that of others, by being proactive not reactive. It is the active engagement of our whole team that leads to improved safety in the workplace.

Within our corporate culture and leadership, CSR/HSE are adapted to be fundamental to our business success. Understanding how crucial in addressing important environmental and social challenges we have in our daily activities and act upon it pro-actively. To the culture as investors, regulators and external stakeholders increasingly expect world class CSR/HSE performance from industry, it is important to ensure visible and effective CSR/HSE leadership. This not only supports sustainable growth in value but helps to ensure improved relations with our entire wide network.



Amjad Al Saleh

Yet, while there is growing evidence that successful companies have elevated CSR/HSE into their mainstream business management processes, there is always continual improvement of clarity regarding the practical aspects of CSR/HSE leadership that we aim at within Reliance WW Catering and Life-Support, about how to promote it and thus effect positive change within us and throughout everyone associated in our life.

ISO Certifications >>>



Beyond ordinary quality management systems:

Reliance Worldwide Catering Company achieves certification to ISO 9001:2015, ISO 14001:2015, BS OHSAS 18001:2007, ISO 22000:2005.

Exploring & Making a difference;

We are proud to pioneer the catering companies operating in the MENA regions in Serving upstream, midstream and downstream to achieve the ISO certification for Quality Management, Food Safety Management, Environmental Management, Occupational Health and Safety Assessment Series.

Aiming at the highest governmental and private sectors upgrades & demands for quality satisfaction associated among our daily lifestyle and work environment. It's our passion; proactively and reliably teaming up and shouldering our clients services for excellence.



Smart>>>

eToilet



Solar energy **smart eToilet**. How we contribute to convert desert remote locations into green! Reliance Worldwide proactive steps into sanitation and modern technology. Eram's smart e-Toilet flushes itself before, and after every use, with a minimum amount of water, that is determined through sensors: On an average, each flush uses 1.5 litres of water, compared to the 8-10 litres used by a normal flush. Its floor is automatically washed after every tenth use.

The lights also turn on automatically and draw power from a built-in solar panel. Everything is monitored through GPRS telemetry: the frequency and volume of usage, and water and electricity consumption. Also, there are provisions for waste treatment using anaerobic biodegradation. All these provisions help ensure that these energy-efficient toilets can be installed in locations where access to electricity and common sanitation methods is difficult, if not impossible.

A full-fledged commercial e-toilet model that can recycle waste to make fertilizers, regenerate water and produce energy is next on the cards. Our passion to green soil and clean energy; our patriotic slogan.

Proactive>>>

eToilets tell a lot about company's culture. An Embark into a lifestyle at Offices, outdoors, Just another stand-alone way for sanitation care for associates, clients and environment. A breakthrough in smartness, solar energy, auto cleaning and water preserving & treatment

If you are using Solar energy for sanitation and lighting with eToilet it is likely that you live in a finest remote standards. Live the future with Reliance. Continuous improvement is the only cultural value that could unify an Organization who values the Environment



The commitment towards environment and the best features made eToilets chosen by Kuwait Motor Town where Formula 1 is , Saheed park, KIPIC.

Now Available by Eram Scientifics in MENA markets & Turkey through Reliance Worldwide Collaborations

For Further information Please visit; <http://www.eramscientific.com>

Eid & Onam Celebrations.....

Best catering around upstream KOC drilling fields from 3000HP to work over Rigs and camps. @ Reliance we sustain our quality service as enthusiastic, honest, quality proactively driven by passion to service excellence.

Our clients enjoyed the wide spread delicacies during the festive what else can make a Service professional Happy than His Clients Smile



Stay Healthy: NO SMOKING CAMPAIGN; Oct 2018

Are you trying to Stop Smoking? Are your Friends telling you that it is Useless as you have been smoking for Years?

Few of our Team have Quit smoking and few are doing their best to quit in a time frame , after our NO SMOKING campaign



Personal Health & Hygiene Campaign; Oct 2018

We highlighted the importance of Personal Health, Life style related chronic diseases, PME, importance of Exercises during the campaign. Our employees have taken a Challenge of 100 days Healthy Lifestyle during the campaign



Reliance Worldwide Management wishes all Our Sept-Oct Birthday Team Members a Very Happy Birthday. May the Almighty Shower you with Good Health and Prosperity



Extracts From Past Campaign

Health & Hygiene Campaign; May 2018

During Our May 2018 Health & Hygiene Campaign we have educated our Crew on the importance of **Hand washing**